



5929 Balcones Drive, Suite 200 Austin, TX 78731 T (512) 343-2544 F (512) 343-0119

REDACTED - FOR PUBLIC INSPECTION

VIA ECFS

July 1, 2015

Ms. Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, D.C. 20554

RE: REQUEST FOR CONFIDENTIAL TREATMENT WC Docket No. 14-58 - ETC Annual Reports and Certifications

Request that Information Submitted to the Commission be Withheld from Public Inspection Pursuant to 47 C.F.R. §0.459 and 5 U.S.C. §552(b)(4): Five-Year Service Quality Improvement Plan Progress Report included in FCC Form 481

Confidential Financial Information – Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, 14-58, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Before the Federal Communications Commission

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§54.313 and 54.422, Taylor Telephone Cooperative, Inc. (the Cooperative), Study Area Code 442151 is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS) in WC Docket No. 14-58. The Cooperative, by its authorized representative, hereby requests confidential treatment of two attachments to its FCC Form 481: (1) the five-year service quality improvement plan progress report and (2) the financial annual report, both of which were redacted in the ECFS submission. The request for confidential treatment of the five-year plan progress report is being made pursuant to Section 0.459 of the Commission's rules and Exemption 4 of the Freedom of Information Act (FOIA). The request for confidential treatment of the financial annual report is being made pursuant to the FCC's June 17, 2015 *Protective Order* in WC Docket No. 10-90 *et al.* These attachments contain competitively sensitive data that Taylor



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Telephone maintains as confidential and does not normally make available to the public. Release of this information would have a substantial negative impact on the Cooperative.

Five-Year Service Quality Improvement Plan Progress Report

Pursuant to Section 0.459 of the Commission's rules and Exemption 4 of FOIA, Taylor Telephone requests that the text and data extracted from its five-year service quality improvement plan progress report be withheld from public inspection because it contains competitively sensitive commercial and financial information that the Cooperative keeps confidential. Public availability of this information would have a substantial negative impact on the Cooperative.

In accordance with Section 0.459 of the Commission's rules, the following information is provided in support of this request:

(1) Identification of the specific information for which confidential treatment is sought:

Attachment to Line 112 of FCC Form 481 – Five-Year Service Quality Improvement Plan Progress Report. Specifically, confidential treatment is sought for all information in the five-year plan progress report related to the Cooperative's access line counts, existing broadband capabilities, and current and planned financial investments in its network that will improve service quality, service coverage, and/or service capacity for its customers.

(2) Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission:

The information was submitted in WC Docket No. 14-58 as an attachment to FCC Form 481- the Carrier Annual Reporting Data Collection Form. Section 100 of FCC Form 481 requires incumbent local exchange carriers receiving high cost support to attach a progress report on its five-year service quality improvement plan, pursuant to 47 C.F.R. §54.313(a)(1).

(3) Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged:

The five-year service quality improvement plan progress report contains granular information on the Cooperative's access line counts and/or existing broadband capabilities as well as recent and planned capital investments in its network to improve service quality, service coverage, and/or service capacity. It also contains a map of the Cooperative's service area detailing progress toward meeting broadband deployment targets at the wire center level. This is closely guarded, privileged information that the Cooperative does not make publicly available.

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(4) Explanation of the degree to which the information concerns a service that is subject to competition:

Broadband is subject to increasing competition in the areas served by rural, rate-of-return incumbent local exchange carriers (RLECs). Virtually all RLECs face competition from one or more wireless Internet service providers. Most RLECs also face competition from at least one other wireline broadband provider, such as a larger cable company, who will typically seek to "cherry pick" the lower cost portions of the study area. In addition, all RLECs face competition throughout their territories from satellite broadband providers.

(5) Explanation of how disclosure of the information could result in substantial competitive harm:

Disclosure of the information contained in the five-year plan progress report would provide competitors with detailed, granular information regarding the Cooperative's access line count, its existing broadband capabilities, and its recent and planned network investments that improve service quality, coverage, and/or capacity for subscribers. This would give competitors invaluable confidential information with which to develop their own strategies for investing in the service area, thereby bringing substantial competitive harm to the Cooperative.

(6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure:

The Cooperative has continually treated the extracted information in its five-year plan progress report as confidential and carefully controls the information to protect it from competitors. Access to the information is limited to employees that require it and to non-employees with confidentiality obligations such as lenders, consultants, auditors, and attorneys. In addition, when such information is required to be submitted to a state regulatory authority it has been filed as confidential information, not available to the public.

(7) Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties:

The redacted information in the five-year plan progress report is not available to the public, and third-party access is limited as described in (6) above.

(8) Justification of the period during which the submitting party asserts that material should not be available for public disclosure:

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The Cooperative requests that the extracted information be withheld from public inspection indefinitely. The information in the five-year plan progress report details the Cooperative's most recent network upgrades in relation to its previously submitted service quality improvement plan. It may also contain upcoming planned network improvements during the five-year period ending 2019. This information would provide a very useful baseline for competitors for several years beyond that period.

(9) Any other information that the party seeking confidential information treatment believes may be useful in assessing whether its request for confidentiality should be granted:

Exemption 4 of FOIA shields from public disclosure commercial or financial information obtained from a person that is privileged or confidential. Based on the responses provided above, the information in question satisfies this test.

Financial Annual Report

Section 3005 of FCC Form 481 requires a privately-held rate-of-return carrier receiving high cost support to attach a full and complete annual report of the company's financial condition and operations pursuant to 47 C.F.R. §54.313(f)(2). Taylor Telephone seeks confidential treatment of its financial annual report pursuant to the June 17, 2015 *Protective Order* in WC Docket No. 10-90, *et al.*¹ The *Protective Order* specifically covers information filed pursuant to 47 C.F.R. §54.313(f)(2).

Taylor Telephone is providing to the Office of the Secretary, under seal, this cover letter and the Form 481 filing which includes the confidential information that is being requested to be withheld from public inspection.

Each page of the five-year service quality improvement plan progress report confidential submission bears the legend, "CONFIDENTIAL – NOT FOR PUBLIC DISCLOSURE."

Each page of the financial annual report confidential submission bears the legend, "CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

Two copies of the Form 481 filing in redacted form and an accompanying cover letter are also being provided with the confidential filing. Each page of the redacted filing and accompanying cover letter is marked "REDACTED – FOR PUBLIC INSPECTION."

¹ Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 15-712 (rel. June 17, 2015).

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Two copies of this cover letter and the Form 481 filing with the confidential information are also being delivered to Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau.

The confidential information has also been submitted to the Universal Service Administrative Company through its E-File system as attachments to the FCC Form 481.

This cover letter includes no confidential information and the text is the same in both the non-redacted and redacted versions except for the confidentiality markings.

Please contact me if you have any questions.

Sincerely,

Deb Morgan

Authorized Representative for

Taylor Telephone Cooperative, Inc.

DM/pjf

Enclosures

cc: Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, Federal Communications Commission, (2 hardcopies of non-redacted submission)

Mr. Steve Singletary, Taylor Telephone Cooperative, Inc.

Ms. Susan Hollingsworth, Taylor Telephone Cooperative, Inc.

| FCC For | m 481 - Carrier Annual Reporting Data Collection Form | | FCC Form OMB Cont July 2013 | 481 rrol No. 3060-0986/OMB Control No. 3060-0819 |
|----------------|---|-----------------------|---|---|
| <010> | Study Area Code | 442151 | | |
| | Study Area Name | TAYLOR TEL CO-OP IN | 1C | |
| <020> | Program Year | 2016 | | |
| <030> | Contact Name: Person USAC should contact with questions about this data | Susan Hollingsworth | 1 | |
| <035> | Contact Telephone Number: Number of the person identified in data line <030> | 3258464111 ext.19 | | |
| <039> | Contact Email Address: Email of the person identified in data line <030> | susanh@taylortel.or | rg | |
| | | | | 54.313 54.422 Completion Completion |
| ANNUA | AL REPORTING FOR ALL CARRIERS | | | Required Required (check box when complete) |
| <100> | Service Quality Improvement Reporting | | (complete attached worksheet) | |
| <200> | Outage Reporting (voice) | | (complete attached worksheet) | ✓ ✓ |
| <210> | | outages to report | | ✓ [[[]][[]] |
| <300> | Unfulfilled Service Requests (voice) | | | |
| <310> | Detail on Attempts (voice) | | | |
| | | | (attach | descriptive document) |
| | | | | |
| <320> | Unfulfilled Service Requests (broadband) | | | |
| 4220s | Datail on Attempts (breadband) | | | |
| <330> | Detail on Attempts (broadband) | | (attaci | h descriptive document) |
| <400× | Number of Complaints par 1 000 systematic (value) | | | |
| <410> | Number of Complaints per 1,000 customers (voice) Fixed O · O | | | |
| <420> | Mobile 0.0 | | | <u> </u> |
| <430> | Number of Complaints per 1,000 customers (broads | and) | | ✓ |
| <440> <450> | Mobile 0.0 | | | |
| <500> | Service Quality Standards & Consumer Protection R | ules Compliance | (check to indicate certification) | ✓ ✓ |
| | 442151TX510.pdf | | | |
| <510> | | | (attached descriptive document, | √ √ |
| | | | | |
| <600> | Functionality in Emergency Situations | | (check to indicate certification) | ✓ ✓ |
| | 442151tx610.pdf | | | |
| | | | (attached descriptive document) | ✓ ✓ |
| <610> | | | | |
| <700> | Company Price Offerings (voice) | | (complete attached worksheet) | / |
| <710> | Company Price Offerings (broadband) | | (complete attached worksheet) | <u> </u> |
| <800> | Operating Companies and Affiliates | | (complete attached worksheet) | |
| | Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Certification | | yes, complete attached worksheet) | ✓ |
| .2000> | 442151tx1010.pdf | LY | es | |
| A040 | | | (attach descriptive document) | |
| <1010> | | | (actach descriptive document) | |
| <1100> | Certify whether terrestrial backhaul options exist (Y | es or No) | (if not, check to indicate certificat | tion) |
| <1110> | | | (complete attached worksheet) | |
| <1200> | Terms and Condition for Lifeline Customers | | (complete attached worksheet) | |
| | Price Cap Carriers, Proceed to Price Cap Additional | | | |
| <2000> | Including Rate-of-Return Carriers affiliated with Pri | ce Cap Local Exchange | Carriers (check to indicate certification) | |
| <2005> | | | (complete attached worksheet) | |
| <3000> | Rate of Return Carriers, Proceed to ROR Additional | Documentation Work | | ✓ |
| <3005> | | | (check to indicate certification) (complete attached worksheet) | · · |

| (100) Se Data Cc | (100) Service Quality Improvement Reporting Data Collection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|-------------------------|---|----------------------|--|
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| <015> | | TAYLOR TEL CO-OP INC | |
| <020> | | 2016 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Susan Hollingsworth | |
| <032> | Contact Telephone Number - Number of person identified in data line <030> | 3258464111 ext.19 | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | susanh@taylortel.org | |
| <110> | Has your company received its ETC certification from the FCC? | (yes / no) | |
| <111>> | If your answer to Line <110> is yes, do you have an existing $\$54.202(a)$ "5 year plan" filed with the FCC? |) (ou / sə/) | 00 |
| <112> | If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service. | | 442151tx112.pdf |
| | Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be | ear | Name of Attached Document |
| <113> | Maps detailing progress towards meeting plan targets | | Yes |
| <114> | Report how much universal service (USF) support was received How much (USF) was used to improve service quality and how support was used to improve service quality | | Yes Yes |
| <116> <117> <118> | How much (USF) was used to improve service coverage and how support was used to improve service coverage How much (USF) was used to improve service capacity and how support was used to improve service capacity Provide an explanation of network improvement targets not met | | Yes Yes Not Applicable |
| | | | |

| FCC Form 481 | OMB Control No. 3060-0986/OMB Control No. 3060-0819 | July 2013 |
|--|---|-----------|
| (200) Service Outage Reporting (Voice) | Data Collection Form | |

| <015> Study Area Name | Name | | | | TAYLOR TEL CO-OP INC | CO-OP INC | | | | | |
|-----------------------|---|---------------------------|------------------|------------------|--------------------------|------------------------------|---------------------|--------------------|------------------------------------|------------------------------|----------------------------|
| <020> Program Year | ar | | | | 2016 | | | | | | |
| <030> Contact Nar | Contact Name - Person USAC should contact regarding this data | Should contac | t regarding this | data | Susan Hollingsworth | ngsworth | | | | | |
| <035> Contact Tele | Contact Telephone Number - Number of person identified in data line <030> | - Number of pe | rson identified | in data line <03 | 30> 3258464111 ext.19 | ext.19 | | | | | |
| <039> Contact Ema | Contact Email Address - Email Address of person identified in data line <030> | il Address of pe | erson identified | in data line <0 | 30> susanh@taylortel.org | ortel.org | | | | | |
| <220> <a> | b1> | < | < | < | <c1></c1> | <c2></c2> | \$ | \ \ \ | \$ | \$ | <u>\$</u> |
| NORS | | Outage Start Outage Start | Outage End | Outage End | Number of | | 911 Facilities | Service Outage | Did This Outage Affect Multiple | | |
| Number | | Time | | Time | Customers Affected | Total Number of Customers | Affected (Yes / No) | Description (Check | Study Areas (Yes / No) | Service Outage Resolution | Preventative Procedures |
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| FCC Form 481 | OMB Control No. 3060-0986/OMB Control No. 3060-0819 | July 2013 |
|---|---|-----------|
| (700) Price Offerings including Voice Rate Data | Data Collection Form | |

| | | | | | | | | <0> | Total per line Rates and Fees | | | | | | | | | | | |
|-----------------|----------------------|--------------|---|---|---|---|--|--|---|--|--|--|--|------------------------|--|--|--|--|--|--|
| | | | | | | | | < | Mandatory Extended Area Service Charge | | | | | | | | | | | |
| | | | | | | | | <bd><bd><bd><bd><bd><bd><bd><bd><bd><bd></bd></bd></bd></bd></bd></bd></bd></bd></bd></bd> | State Universal Service Fee | | | | | | | | | | | |
| | CO-OP INC | | ngsworth | ext.19 | ortel.org | | | | State Subscriber Line Charge | | | | | See attached worksheet | | | | | | |
| 442151 | TAYLOR TEL CO-OP INC | 2016 | Susan Hollingsworth | 3258464111 ext.19 | 030> susanh@taylortel.org | 1/1/2015 | | | Residential Local Service Rate | | | | | See a | | | | | | |
| | | | ling this data | entified in data line <0 | entified in data line < | 1/1/ | | | Rate Type | | | | | | | | | | | |
| | | | contact regard | r of person ide | ss of person ide | ctive Date | ervice Charge | <a3></a3> | SAC (CETC) | | | | | | | | | | | |
| ode | ıme | | Contact Name - Person USAC should contact regarding this data | Contact Telephone Number - Number of person identified in data line <030> | Contact Email Address - Email Address of person identified in data line <030> | Residential Local Service Charge Effective Date | Single State-wide Residential Local Service Charge | <a2></a2> | Exchange (ILEC) | | | | | | | | | | | |
| Study Area Code | Study Area Name | Program Year | Contact Name | Contact Telep | Contact Email | Residential Lo | Single State-w | <a1></a1> | State | | | | | | | | | | | |
| <010> | <015> | <020> | <030> | <032> | <039> | <701> | <702> | <703> | | | | | | | | | | | | |

| FCC Form 481 | OMB Control No. 3060-0986/OMB Control No. 3060-0819 | July 2013 | |
|---------------------------------|---|-----------|--|
| (710) Broadband Price Offerings | Data Collection Form | | |

| <010> | Study Area Code | | | 442151 | | | | | |
|--------|-----------------|---|----------------------|-------------------------|---------------------|---|--|-------------------------|---|
| <015> | Study Area Name | | | TAYLOR TEL CO-OP INC | P INC | | | | |
| <020> | Program Year | | | 2016 | | | | | |
| <030> | | Contact Name - Person USAC should contact regarding this data | is data | Susan Hollingsworth | orth | | | | |
| <032> | | Contact Telephone Number - Number of person identified in data line <030> | d in data line <030> | 3258464111 ext.19 | 19 | | | | |
| <039> | | Contact Email Address - Email Address of person identified in data line <030> | d in data line <030> | susanh@taylortel.org | org. | | | | |
| | | | | | | | | | |
| <711>> | <a1></a1> | <a2></a2> | b1> | <bs></bs> | <>>> | <d1></d1> | <d2></d2> | <d3></d3> | <d4>></d4> |
| | State | Exchange (ILEC) | Residential Rate | State Regulated Fees | Total Rate and Fees | Broadband Service - Download Speed (Mbps) | Broadband Service - Upload Speed (Mbps) | Usage Allowance (GB) | Usage Allowance Action Taken When Limit Reached { <i>select</i> } |
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| (800) Operating Companies | FCC Form 481 |
|---------------------------|---|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | July 2013 |

| | | | | | | | | | <a3></a3> | Doing Business As Company or Brand Designation | | | | | | | | | | | | | | | | | |
|-----------------|----------------------|--------------|---|---|---|--------------------------------------|-------------------|-------|-----------|--|---|---|------|---|---|---|---|---|-----|---|---|---|---|---|-----|---|--|
| | 2-OP INC | | ysworth | xt.19 | rtel.org | | | | <a2></a2> | SAC | | | | | | | | | | | | | | | | | |
| 442151 | TAYLOR TEL CO-OP INC | 2016 | Susan Hollingsworth | 3258464111 ext.19 | susanh@taylortel.org | | | | | | | | | | | | | | | | | | | | | | |
| | el. | | Contact Name - Person USAC should contact regarding this data | Contact Telephone Number - Number of person identified in data line <030> | Contact Email Address - Email Address of person identified in data line <030> | r Taylor Telephone Cooperative, Inc. | ηγ Not Applicable | ۸ | <a1></a1> | Affiliates | | | | | | | | | | | | | | | | | |
| Study Area Code | Study Area Name | Program Year | | | Contact Email Ad | Reporting Carrier | | | | | | | | | | | | | | | | | | | | | |
| <010> | <015> | <020> | <030> | <032> | <039> | ×810× | <811> | <812> | <813> | | 4 | • | | • | • | • | • | • | • ! | • | • | • | • | • | • ' | • | |

| (900) Tr | (900) Tribal Lands Reporting | FCC Form 481 |
|--------------------|--|--|
| Data Co | Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
| <010> | Study Area Code | 442151 |
| <015> | Study Area Name | TAYLOR TEL CO-OP INC |
| <020> | | 2016 |
| <030> | | Susan Hollingsworth |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 30> 3258464111 ext.19 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | 330> susanh@taylortel.org |
| | | |
| <910> | Tribal Land(s) on which ETC Serves | |
| | | |
| | | |
| | J | |
| | | |
| <920> | Tribal Government Engagement Obligation | |
| | ı | Name of Attached Document |
| | | |
| If your to conf | If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, | to la S |
| demor § 54.31 | demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes: | Yes or No or Not Applicable |
| <921> | Needs assessment and deployment planning with a focus on Tribal | |
| | community anchor institutions. | |
| <922> | Feasibility and sustainability planning; | |
| <923> | Marketing services in a culturally sensitive manner; | |
| <924> | Compliance with Rights of way processes | |
| <925> | Compliance with Land Use permitting requirements | |
| <926> | Compliance with Facilities Siting rules | |
| <927> | Compliance with Environmental Review processes | |
| <928> | Compliance with Cultural Preservation review processes | |
| <929> | Compliance with Tribal Business and Licensing requirements. | |
| | | |

| (1100) N | (1100) No Terrestrial Backhaul Reporting | FCC Form 481 |
|----------|---|--|
| Data Co | Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
| <010> | Study Area Code | 442151 |
| <015> | Study Area Name | TAYLOR TEL CO-OP INC |
| <020> | | 2016 |
| <030> | Contact Name - Person USAC should contact regarding this data | Susan Hollingsworth |
| <032> | Contact Telephone Number - Number of person identified in data line <030> | 3258464111 ext.19 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | susanh@taylortel.org |
| <1120> | Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No). | |
| <1130> | Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g). | Sd |
| | | |
| | | |

| regarding this data TANIOR TEL CO-OP INC | (1200) Term | (1200) Terms and Condition for Lifeline Customers | FCC Form 481 |
|--|--|--|---|
| Code TANION TEL CO-OP INC | Lifeline | | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| Study Area Code Study Area Name Program Wear Contact Name - Person USAC should contact regarding this data Contact Name - Person USAC should contact regarding this data Contact Hame - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Susanibar saylorted.org Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Email Indoor Emai | Data Collect | tion Form | July 2013 |
| Study Area Name Program Year Condact Name - Person USAC should contact regarding this data Condact Name - Person USAC should contact regarding this data Condact Name - Person USAC should contact regarding this data Condact Name - Person USAC should contact regarding this data Condact Reali Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> In the Contact Email Address - Email Address of person identified in data line <030> Address - Email Address of person identified in data line <030> Address - Email Address of person identified in data line <030> Address - Email Address of person identified in data line <030> Address of Voice Telephony Lifeline Plans In the Public Website HTTP HTTP HTTP In to Public Website Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, Details on the number of minutes provided as part of the plan, Additional charges for toll calls, and rates for each such plan. | | | 51 |
| Contact Name - Person USAC should contact regarding this data Contact Name - Person USAC should contact regarding this data Contact Email Address - Email Address of person identified in data line 4030> 2358464131 exx. 19 Contact Email Address - Email Address of person identified in data line 4030> 2358464131 exx. 19 Contact Email Address - Email Address of person identified in data line 4030> 2358464131 exx. 19 Terms & Conditions of Voice Telephony Lifeline Plans Link to Public Website Link to Public Website HTTP Link to Public Website Link to Public website Information describing the terms and conditions of any voice (2) Information describing the terms and conditions of any voice (2) Details on the number of minutes provided as part of the plan, (2) Additional charges for toll calls, and rates for each such plan. (2) | | | TEL CO-OP |
| Contact Name - Person USAC should contact regarding this data Contact Number - Number of person identified in data line <030> 3288664111 ext. 19 Contact Telephone Number - Number of person identified in data line <030> 688664111 ext. 19 Contact Email Address - Email Address of person identified in data line <030> 688664111 ext. 105 Terms & Conditions of Voice Telephony Lifeline Plans Link to Public Website HTTP HTTP Heck these boxes below to confirm that the attached document(s), on line 1210, biste listed, on line 1220, contains the required information pursuant to (3)(2) annual reporting for ETCs receiving low-income support, carriers must report: Information describing the terms and conditions of any voice Telephony service plans offered to Lifeline subscribers, Details on the number of minutes provided as part of the plan, Additional charges for toll calls, and rates for each such plan. | | | |
| Contact Telephone Number - Number of person identified in data line <030> Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> (44215112x1210.pdf Terms & Conditions of Voice Telephony Lifeline Plans Link to Public Website (a)(2) annual reporting for ETCs receiving low-income support, carriers must reporting for ETCs receiving low-income support, carriers must report: Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, Details on the number of minutes provided as part of the plan, Additional charges for toll calls, and rates for each such plan. | | | 1 Hollingsworth |
| Contact Email Address - Email Address of person identified in data line <030> 4421511EX1210.pdf | | | 164111 ext.19 |
| Terms & Conditions of Voice Telephony Lifeline Plans Link to Public Website Link to Public Mebsite | | | nh@taylortel.org |
| Terms & Conditions of Voice Telephony Lifeline Plans Link to Public Website Link to Public Website HTTP Link to Public Website Link to Public Website Link to Public Website Link to Public Website HTTP Beta isted, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report: Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, Details on the number of minutes provided as part of the plan, Additional charges for toll calls, and rates for each such plan. | | 4421511 | <pre><1210.pdf</pre> |
| Link to Public Website HTTP HTTP neck these boxes below to confirm that the attached document(s), on line 1210, bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report: Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, Details on the number of minutes provided as part of the plan, Additional charges for toll calls, and rates for each such plan. | <1210> Te | erms & Conditions of Voice Telephony Lifeline Plans | |
| Link to Public Website Link to Public Website HTTP Heck these boxes below to confirm that the attached document(s), on line 1210, bitle listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, Details on the number of minutes provided as part of the plan, Additional charges for toll calls, and rates for each such plan. | | | |
| Link to Public Website neck these boxes below to confirm that the attached document(s), on line 12 bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report: Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, Details on the number of minutes provided as part of the plan, Additional charges for toll calls, and rates for each such plan. | | | Name of Attached Document |
| "Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETGs receiving low-income support, carriers must annually report: <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, telephony service plans offered as part of the plan, <1222> Details on the number of minutes provided as part of the plan, <1222> Additional charges for toll calls, and rates for each such plan. | | | |
| "Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, telephony service plans offered as part of the plan, <1222> Details on the number of minutes provided as part of the plan, <1223> Additional charges for toll calls, and rates for each such plan. | | | |
| Information describing the terms and conditions of any telephony service plans offered to Lifeline subscribers, Details on the number of minutes provided as part of the Additional charges for toll calls, and rates for each such | "Please check or the websit § 54.422(a)(; annually repo | k these boxes below to confirm that the attached document(s), on line 1210, te listed, on line 1220, contains the required information pursuant to 2) annual reporting for ETCs receiving low-income support, carriers must ort: | |
| Information describing the terms and conditions of any telephony service plans offered to Lifeline subscribers, Details on the number of minutes provided as part of the Additional charges for toll calls, and rates for each such | - | | |
| Details on the number of minutes provided as part of th Additional charges for toll calls, and rates for each such | | nformation describing the terms and conditions of any voice elephony service plans offered to Lifeline subscribers, | |
| Additional charges for toll calls, and rates for each such | | letails on the number of minutes provided as part of the plan, | |
| | | dditional charges for toll calls, and rates for each such plan. | |
| | | | |

| FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 | INC. | Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of incremental Connect America Phase i support a set forth at 7 CFR \$5.4312(a), (a), (d), (b). The information reported on this form and in the documents attached below is accurate. Attachment (AT CFR \$5.4313(b), (a), (d), (b). The information reported on this form and in the documents attached below is accurate. Attachment (AT CFR \$5.4313(b), (a), (d), (b). The information reported on this form and in the document attached below is accurate. Attachment (AT CFR \$5.4313(b), (a), (d), (b). The information reported on this form and in the document attached below is accurate. Attachment (AT CFR \$5.4313(b), (a), (d), (b). The information reported on this form attached below is accurate. Attachment (AT CFR \$5.4313(b), (a), (d), (b). The information reported on this form attached below is accurate. Attachment (AT CFR \$5.4313(c), (a), (b). The information reported below is accurate. Attachment (AT CFR \$5.4313(c), (a), (b). The information reported below is accurate. Attachment (AT CFR \$5.4313(c), (a), (b). The information reported below is accurate. Attachment (AT CFR \$5.4313(c), (a), (b). The information reported below is accurate. Attachment (AT CFR \$5.4313(c), (a), (b). The information reported below is accurate. Attachment (AT CFR \$5.4313(c), (a), (b). The information reported below is accurate. Attachment (AT CFR \$5.4313(c), (a), (b). The information reported below is accurate. Attachment (AT CFR \$5.4313(c), (a), (b). The information reported below is accurate. Attachment (AT CFR \$5.4313(c), (a), (a), (b). The information reported below is accurate. Attachment (AT CFR \$5.4313(c), (a), (a), (b). The information reported below is accurate. Attachment (AT CFR \$5.4313(c), (a), (a), (a), (a), (a), (a), (a), (a | Name of Attached Document(s) Listing Required Information |
|--|--|---|---|
| (2000) Price Cap Carrier Additional Documentation Data Collection Form Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers | Study Area Code Study Area Name Study Area Name Study Area Name Program Year Contact Inaccord SAC should contact regarding this data Contact Email Address - Email Address of person identified in data line <030> Susanmeral Exercises Susanmeraylortel.org | Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the docum. Incremental Connect America Phase I reporting <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)ii} <2011a> 3rd Year Certification {47 CFR § 54.313(b)(1)ii} <2011b> Attachment {47 CFR § 54.313(b)(1)ii} <2012> 2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)} <2014> 2015 Frozen Support Calculation {47 CFR § 54.313(c)(1)} <2015> 2015 Frozen Support Calculation {47 CFR § 54.313(c)(1)} <2015> 2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(1)} <2016 - Certification Support Calculation {47 CFR § 54.313(c)(1)} Price Cap Carrier Connect America ICS Support {47 CFR § 54.313(c)(1)} Price Cap Carrier Connect America ICS Support {47 CFR § 54.313(c)} Price Cap Carrier Connect America ICS Support {47 CFR § 54.313(c)} Connect America Phase II Reporting {47 CFR § 54.313(c)} Styles Roadband Service Certification Connect America Phase II Reporting {47 CFR § 54.313(c)} Styles Roadband Service Certification Connect America Phase II Reporting {47 CFR § 54.313(c)} Styles Roadband Service Certification Connect America Phase II Reporting {47 CFR § 54.313(c)} Styles Roadband Service Certification Connect America Phase II Reporting {47 CFR § 54.313(c)} Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (c)[3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. | <2021> Interim Progress Community Anchor Institutions |

| (3000) | (3000) Rate Of Return Carrier Additional Documentation | FCC Form 481 |
|---------|--|---|
| Data Co | Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
| -010> | Study Area Code | 131001 |
| <0.15> | 1 | TICLETY TO A THE AND THE |
| (000 | | TATION IDE COLOR INC |
| V020V | | 2.016 |
| V050V | | NEAR HOLLING WOLL |
| <039> | | |
| ×650> | CONTACT EINAI AUGI ESS - EINAI AUGI ESS OF PEISON I DENIUMEU IN DATA INTE SUSUS | susanh@taylortel.org |
| СНЕСК | the boxes below to note compliance on its five year service quality plan (pursuan CFR § 54.313(f)(2). I further certify that th | CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate. |
| | | 442151tx3010.pdf |
| (3010) | Progress Report on 5 Year Plan Milestone Certification {47 CFR § 54.313(f)(1)(i)} | |
| | | Name of Attached Document Listing Required Information |
| (3011) | Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. | 2 contains the required information pursuant to es of community anchor institutions to which began |
| | | 442151tx3012.pdf |
| (3012) | Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)} | |
| | | Name of Attached Document Listing Required Information |
| (3013) | Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report | (ves/vo) |
| Please | scheck these boxes to confirm that the attached document(s), on line 3017 | Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: |
| (3015) | Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) | |
| (3016) | | Flows |
| | | 442151tx3017.pdf |
| (3017) | If the response is yes on line 3014, attach your company's RUS annual report and all required documentation | |
| | | Name of Attached Document Listing Required Information |
| (3018) | If the response is no on line 3014, Is your company audited? | (Yes/No) |
| | If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3016 nursuant to 6 54 313(f)(2) contains | |

Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit

Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3020)

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313($\beta(2)$,

Name of Attached Document Listing Required Information

Underlying information subjected to an officer certification.

Document(s) for Balance Sheet, Income Statement and Statement of <u>Cash Flows</u>

(3026) Attach the worksheet listing required information

Underlying information subjected to a review by an independent certified

public accountant

(3023)

(3024)

Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3022)

| FCC Form 481 | OMB Control No. 3060-0986/OMB Control No. 3060-0819 | July 2013 |
|---|---|-----------|
| 3000) Rate Of Return Carrier Additional Documentation (Continued) | Jata Collection Form | |

| <010> | Study Area Code | 442151 |
|-------|--|----------------------|
| <015> | Study Area Name | TAYLOR TEL CO-OP INC |
| <020> | Program Year | 2016 |
| <030> | Contact Name - Person USAC should contact regarding this data | Susan Hollingsworth |
| <032> | Contact Telephone Number - Number of person identified in data line <030> 3258464111 ext.19 | 3258464111 ext.19 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> susanh@tavlortel.org | susanh@tavlortel.ord |

Financial Data Summary (3027) Revenue (3028) Operating Expenses (3029) Net Income (3030) Telephone Plant In Service(TPIS) (3031) Total Assets

(3033) Total Equity

(3034) Dividends

| Certification - Reporting Carrier | FCC Form 481 |
|-----------------------------------|---|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | July 2013 |

| <010> | Study Area Code | 442151 |
|-------|---|----------------------|
| <015> | Study Area Name | TAYLOR TEL CO-OP INC |
| <020> | Program Year | 2016 |
| <030> | Contact Name - Person USAC should contact regarding this data | Susan Hollingsworth |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 3258464111 ext.19 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | susanh@taylortel.org |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer:

Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier:

Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

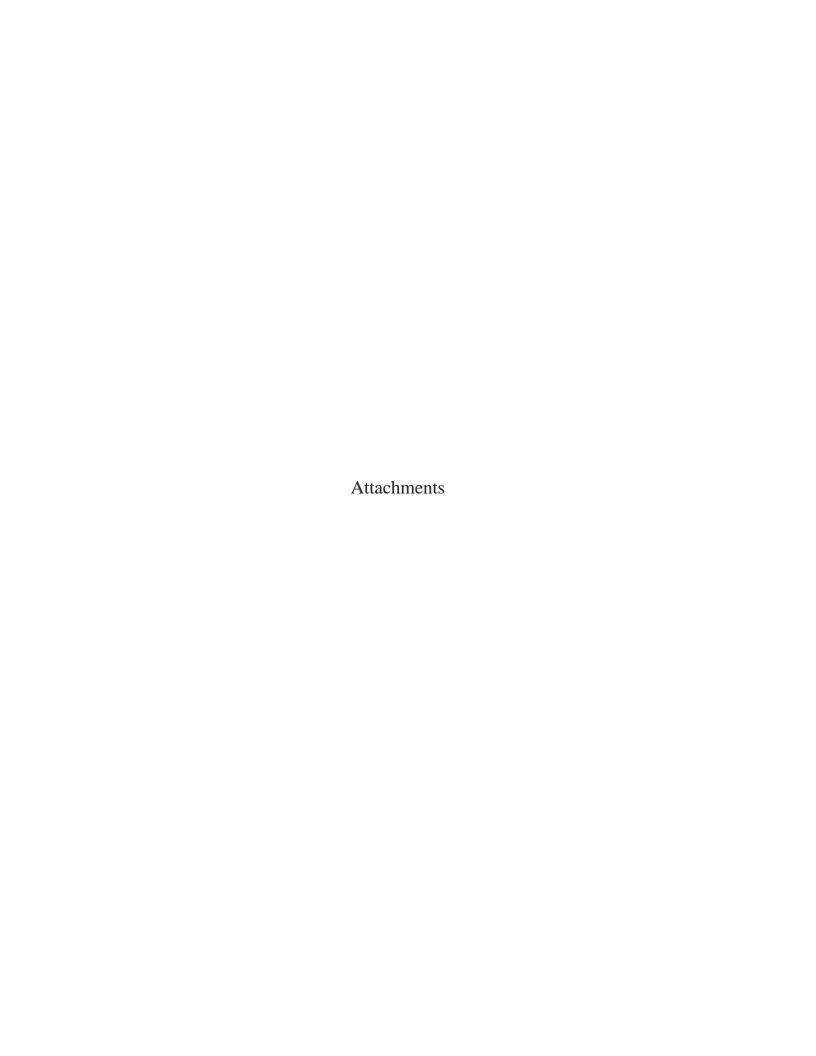
| | ion - Agent / Carrier ection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|-------|---|----------------------|--|
| <010> | Study Area Code | 442151 | |
| <015> | Study Area Name | TAYLOR TEL CO-OP INC | |
| <020> | Program Year | 2016 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Susan Hollingsworth | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 3258464111 ext.19 | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | susanh@tavlortel org | |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| I certify that (Name of Agent)Deb_Morgan also certify that I am an officer of the reporting carrier; my respons agent; and, to the best of my knowledge, the reports and data prov | is authorized to submit the information reported on behalf of the reporting carrier. ibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ided to the authorized agent is accurate. |
|--|---|
| Name of Authorized Agent: Deb Morgan | |
| Name of Reporting Carrier: TAYLOR TEL CO-OP INC | |
| Signature of Authorized Officer: CERTIFIED ONLINE | Date: 06/30/2015 |
| Printed name of Authorized Officer: Steve Singletary | |
| Title or position of Authorized Officer: General Manager-CEO | |
| Telephone number of Authorized Officer: 3258464111 ext. | |
| Study Area Code of Reporting Carrier: 442151 | Filing Due Date for this form: 07/01/2015 |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| | Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier |
|---------|--|
| | |
| | gent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided ta reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate. |
| Name | of Reporting Carrier: TAYLOR TEL CO-OP INC |
| Name | of Authorized Agent or Employee of Agent: Deb Morgan |
| Signati | ure of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 06/30/2015 |
| Printe | d name of Authorized Agent or Employee of Agent: Deb Morgan |
| Title o | r position of Authorized Agent or Employee of Agent Manager |
| Teleph | none number of Authorized Agent or Employee of Agent: 5123432544 ext. |
| Study | Area Code of Reporting Carrier: 442151 Filing Due Date for this form: 07/01/2015 |
| | Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. |



| (700) Price Offerings including Voice Rate Data | FCC Form 481 |
|---|---|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | July 2013 |

| <010> | <010> Study Area Code | 442151 |
|-------|---|----------------------|
| <015> | <015> Study Area Name | TAYLOR TEL CO-OP INC |
| <020> | <020> Program Year | 2016 |
| <030> | <030> Contact Name - Person USAC should contact regarding this data | Susan Hollingsworth |
| <032> | <035> Contact Telephone Number - Number of person identified in data line <030> 3258464111 ext.19 | 3258464111 ext.19 |
| <039> | <039> Contact Email Address - Email Address of person identified in data line <030> | susanhetaylortel.org |

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2015

| <a1></a1> | <a2></a2> | <a3></a3> | | | | b4> | | \$ |
|-----------|--|-------------|------------|-------------------|------------------------------|--------------------------|-------------------------|--|
| 04040 | () = 1) | (0110) 000 | Cast Total | Residential Local | 22.04) cail 204:3 04043 | of coins of constitution | Mandatory Extended Area | T de contra de c |
| State | Bradahaw | 3AC (CE IC) | nate I ype | Jelvice nate | אמום אממאכנומהו רווה כוומומה | 0.69 | אפועונה כוומומה | 10 34 |
| 41 | D11662 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | *** | | | 1 | 3 | 4 t |
| TX | Burralo Gap | | FR | 13.15 | 0.0 | 0.62 | 3.5 | 17.27 |
| TX | Crews | | FR | 13.65 | 0.0 | 0.63 | 3.5 | 17.78 |
| TX | Hamby | | FR | 14.15 | 0.0 | 0.65 | 3.5 | 18.3 |
| TX | Hawley | | FR | 14.15 | 0.0 | 0.52 | 0.0 | 14.67 |
| TX | Lawn | | FR | 13.15 | 0.0 | 0.62 | 3.5 | 17.27 |
| TX | Lueders | | FR | 13.65 | 0.0 | 0.63 | 3.5 | 17.78 |
| TX | Nolan | | FR | 13.65 | 0.0 | 0.63 | 3.5 | 17.78 |
| TX | Noodle | | FR | 13.65 | 0.0 | 0.63 | 3.5 | 17.78 |
| TX | Norton | | FR | 13.65 | 0.0 | 0.63 | 3.5 | 17.78 |
| TX | Nubia | | FR | 13.65 | 0.0 | 0.63 | 3.5 | 17.78 |
| TX | Potosi | | FR | 14.15 | 0.0 | 0.52 | 0.0 | 14.67 |
| TX | Tuscola | | FR | 13.15 | 0.0 | 0.62 | 3.5 | 17.27 |
| TX | Wingate | | FR | 13.65 | 0.0 | 0.63 | 3.5 | 17.78 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

| FCC Form 481 | OMB Control No. 3060-0986/OMB Control No. 3060-0819 | July 2013 |
|---------------------------------|---|-----------|
| (710) Broadband Price Offerings | Data Collection Form | |

| :010> | <010> Study Area Code | 442151 |
|-------|---|-------------------------|
| 015> | <015> Study Area Name | TAYLOR TEL CO-OP INC |
| >020 | <020> Program Year | 2016 |
| 330> | <030> Contact Name - Person USAC should contact regarding this data | Susan Hollingsworth |
|)35> | <035> Contact Telephone Number - Number of person identified in data line <030> | <030> 3258464111 ext.19 |
| 339> | <039> Contact Email Address - Email Address of person identified in data line <030> | susanh@taylortel.org |

<711>

| <d4></d4> | Usage Allowance Action Taken When Limit Reached {select} | Other, No limit on usage allowance | | | | | | | | | |
|-------------------|--|------------------------------------|------------------------------------|------------------------------------|------------------------------------|--|--|--|--|--|--|--|--|--|
| | Usage Allowance (GB) | 0.666666 | 0.666666 | 0.88889.0 | 0.666666 | | | | | | | | | |
| <q3></q3> | Broadband Service - Broadband Service Usag Download Speed -Upload Speed (Mbps) (GB) | 1.0 | 1.0 | 1.0 | 3.0 | | | | | | | | | |
| <d2></d2> | Broadband Service - Download Speed (Mbps) | 4.0 | 0.9 | 12.0 | 20.0 | | | | | | | | | |
| <c> <d1></d1></c> | Total Rates and Fees | 48.92 | 58.92 | 78.92 | 129.92 | | | | | | | | | |
| < | State Regulated Fees | 0.0 | 0.0 | 0.0 | 0.0 | | | | | | | | | |
| < | Residential Rate | 48.92 | 58.92 | 78.92 | 129.92 | | | | | | | | | |
| <a2></a2> | Exchange (ILEC) | ALL | ALL | ALL | ALL | | | | | | | | | |
| <a1></a1> | State | XI | TX | TX | TX | | | | | | | | | |

LINE 112 – FIVE-YEAR SERVICE QUALITY IMPROVEMENT PLAN PROGRESS REPORT



Service Quality Improvement Plan Progress Update

| Exchange | Description of Improvement | 5 Year Plan 2015 Forecast | 2015 Progress (Jan.–Jun.) |
|-------------|-------------------------------|---------------------------------|------------------------------|
| Buffalo Gap | | | |
| Hamby | | - | |
| Hawley | | | |
| Nolan | | ı | |
| Potosi | | ı | |
| Tuscola | | | |
| | GRAND TOTAL | | |

2015 Progress Report Description





LINE 510 - SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES COMPLIANCE

Taylor Telephone Cooperative complies with applicable service quality standards and consumer protection rules for its voice and broadband services.

Service quality standards for voice service are established by the state commission. The Cooperative consistently meets or exceeds those standards and provides reports to the state commission, in accordance with the state commission's rules.

Taylor established the attached "Acceptable Use of Policy for Broadband (AUP)" standards located on the Cooperative's website at: www.taylortel.net. The AUP must be reviewed and accepted by an Internet customer when they subscribe to the Cooperative for Broadband service.

The Cooperative complies with any and all consumer protection obligations under state law.

The Cooperative also complies with the following consumer best practices: (1) the Cooperative discloses its rates and terms of service to customers; (2) the Cooperative provides specific disclosures in its advertising; (3) the Cooperative separately identifies carrier charges from taxes on its billing statements; (4) the Cooperative provides ready access to customer service; (5) the Cooperative promptly responds to consumer inquiries and complaints received from government agencies; and (6) the Cooperative abides by policies for protection of consumer privacy.

Finally, the Cooperative has a policy and established operating procedures that comply with the FCC's Customer Proprietary Network Information (CPNI) rules (47 C.F.R. §§64.2001-64.2011). Certification of the Cooperative's compliance with CPNI rules and a description of the Cooperative's operating procedures that ensure compliance are filed annually with the FCC.

TTC's Acceptable Use Policy for Broadband

Taylor Telephone has adopted this Acceptable Use AUP ("AUP") to outline the acceptable use of Taylor Telephone's Broadband Internet Service. This AUP is in addition to any restrictions contained in the Taylor Telephone service agreement for Internet service (the "Subscriber Agreement"). Please also refer to the Frequently Asked Questions ("FAQs") which includes explanations of how Taylor Telephone will enforce this AUP in the context of network management. All capitalized terms used in this AUP that are not defined here have the meanings given to them in the Subscriber Agreement.

You, the customer, must comply with this AUP. Your failure to do so could result in the suspension or termination of your Broadband Service account. If you do not agree to comply with this AUP, you must immediately stop all use of the Broadband Service and notify Taylor Telephone so that we can close your account.

Taylor Telephone may revise this AUP from time to time and will have the latest version posted on its website. Taylor Telephone will use reasonable efforts to make customers aware of any changes to this AUP, which may include sending e-mail announcements or posting additional information on the Taylor Telephone website. Revised versions of this AUP are effective immediately upon posting. Accordingly, customers of the Taylor Telephone Broadband Internet Broadband Service should read any Taylor Telephone announcements they receive and regularly visit the Taylor Telephone website and review this AUP to ensure that their activities conform to the most recent version. You can ask questions regarding this AUP to, and report violations of it at Taylor Telephone Cooperative, Inc., phone number 325-846-4111. To report illegal content on the Internet go to www.ftc.gov.

I. Prohibited Uses and Activities

In general, this AUP prohibits uses and activities involving the Broadband Service that are illegal, infringe the rights of others, or interfere with or diminish the use and enjoyment of the Broadband Service by others.

A. Network and Usage Restrictions

No user of the Broadband Service, Customer Equipment, or the Taylor Telephone Equipment may, individually or in combination with another:

- 1. restrict, inhibit, or otherwise interfere with the ability of any other person, regardless of intent, purpose or knowledge, to use or enjoy the Broadband Service (except for safety and security functions such as parental controls, for example), including, without limitation, posting or transmitting any information or software which contains a worm, virus, or other harmful feature, or generating levels of traffic sufficient to impede others' ability to use, send, or retrieve information;
- 2. restrict, inhibit, interfere with, or otherwise disrupt performance of the Broadband Service or cause performance degradation;
- 3. regardless of intent, purpose or knowledge, to the Broadband Service or any Taylor Telephone (or Taylor Telephone supplier) host, server, backbone network, node or service, or otherwise cause a performance degradation to any Taylor Telephone (or Taylor Telephone supplier) facilities used to deliver the Broadband Service;

- 4. resell the Broadband Service or otherwise make available to anyone outside the Premises the ability to use the Broadband Service (for example, through Wi-Fi or other methods of networking), in whole or in part, directly or indirectly. The Broadband Service is for personal and non-commercial residential use only and you agree not to use the Broadband Service for operation as an Internet service provider or for any business enterprise or purpose (whether or not for profit);
- 5. connect the Taylor Telephone Equipment to any computer outside of your Premises;
- 6. interfere with computer networking or telecommunications service to any user, host or network, including, without limitation, denial of service attacks, flooding of a network, overloading a service, improper seizing and abusing operator privileges, and attempts to "crash" a host; and
- 7. accessing and using the Broadband Service with anything other than a dynamic Internet Protocol ("IP") address that adheres to the dynamic host configuration protocol ("DHCP"). You may not configure the Broadband Service or any related equipment to access or use a static IP address or use any protocol other than DHCP unless expressly permitted to do so by Taylor Telephone.

B. Conduct and Information Restrictions

No user of the Broadband Service, Customer Equipment, or the Taylor Telephone Equipment may, individually or in combination with another:

- 1. avoid incurring charges for or otherwise being required to pay for usage of the Broadband Service;
- 2. invade another person's privacy, stalk, harass, or otherwise violate the rights of other persons;
- 3. undertake or accomplish any unlawful purpose. This includes, but is not limited to, posting, storing, transmitting or disseminating information, data or material which is libelous, obscene, unlawful, threatening or defamatory, or which infringes the intellectual property rights of any person or entity, or which in any way constitutes or encourages conduct that would constitute a criminal offense, or otherwise violate any local, state, federal, or non-U.S. law, order, or regulation;
- 4. post, store, send, transmit, or disseminate any information or material which a reasonable person could deem to be unlawful;
- 5. upload, post, publish, transmit, reproduce, create derivative works of, or distribute in any way information, software or other material obtained through the Broadband Service or otherwise that is protected by copyright or other proprietary right, without obtaining any required permission of the owner;
- 6. collect, or attempt to collect, personal information about third parties without their consent;
- 7. transmit unsolicited bulk or commercial messages commonly known as "spam;"
- 8. send voluminous copies of the same or substantially similar messages, empty messages, or messages which contain no substantive content, or send very large messages or files that disrupts a server, account, blog, newsgroup, chat, or similar service;
- 9. initiate, perpetuate, or in any way participate in any pyramid or other illegal scheme;
- 10. participate in the collection of voluminous amounts of email addresses, screen names, or other identifiers of others (without their prior consent), a practice sometimes known as spidering or harvesting, or participate in the use of software (including "spyware") designed to facilitate this activity;

- B. Conduct and Information Restrictions (Continued)
 - 11. collect responses from unsolicited bulk messages;
 - 12. falsify, alter, or remove message headers;
 - 13. falsify references to Taylor Telephone or its network, by name or other identifier, in messages;
 - 14. impersonate any person or entity, engage in sender address falsification, forge anyone else's digital or manual signature, or perform any other similar fraudulent activity (for example, "phishing");
 - 15. violate the rules, regulations, terms of service, or policies applicable to any network, server, computer database, service, application, system, or Website that you access or use.

C. Technical Restrictions

No user of the Broadband Service, Customer Equipment, or the Taylor Telephone Equipment may, individually or in combination with another:

- 1. use the Internet service or facilities for web-hosting, email hosting, or other unusually high-bandwidth consumption unless you have made special subscription arrangements with Taylor Telephone and the usage does not otherwise violate law or regulation;
- access any other person's computer or computer system, network, software, or data without his or her knowledge and consent; breach the security of another user or system; or attempt to circumvent the user authentication or security of any host, network, or account. This includes, but is not limited to, accessing data not intended for you, logging into or making use of a server or account you are not expressly authorized to access, or probing the security of other hosts, networks, or accounts without express permission to do so;
- 3. use or distribute tools or devices designed or used for compromising security or whose use is otherwise unauthorized, such as password guessing programs, decoders, password gatherers, keystroke loggers, analyzers, cracking tools, packet sniffers, encryption circumvention devices, or Trojan Horse programs. Unauthorized port scanning is strictly prohibited;
- 4. copy, distribute, or sublicense any proprietary software provided in connection with the Broadband Service by Taylor Telephone or any third party, except that you may make one copy of each software program for back-up purposes only;
- 5. distribute programs that make unauthorized changes to software (cracks);
- 6. use or run dedicated, stand-alone equipment or servers from the Premises that provide network content or any other services to anyone outside of your Premises local area network ("Premises LAN"), also commonly referred to as public services or servers. Examples of prohibited equipment and servers include, but are not limited to, email, Web hosting, file sharing, and proxy services and servers;
- 7. use or run programs from the Premises that provide network content or any other services to anyone outside of your Premises LAN, except for personal and non-commercial residential use;
- 8. service, alter, modify, or tamper with the Taylor Telephone Equipment or Broadband Service or permit any other person to do the same who is not authorized by Taylor Telephone.

II. Customer Conduct and Features of the Broadband Service

A. Customer Obligations

In addition to being responsible for your own compliance with this AUP, you are also responsible for any use or misuse of the Broadband Service that violates this AUP, even if it was committed by a friend, family member, or guest with access to your Broadband Service account. Therefore, you must take steps to ensure that others do not use your account to gain unauthorized access to the Broadband Service by, for example, strictly maintaining the confidentiality of your Broadband Service login and password. In all cases, you are solely responsible for the security of any device you choose to connect to the Broadband Service, including any data stored or shared on that device. It is also your responsibility to secure the Customer Equipment and any other Premises equipment or programs not provided by Taylor Telephone that connects to the Broadband Service from external threats such as viruses, spam, bot nets, and other methods of intrusion.

B. Taylor Telephone's Rights

Taylor Telephone reserves the right to refuse to transmit or post, and to remove or block, any information or materials, in whole or in part, that it, in its sole discretion, deems to be in violation of Sections I or II of this AUP, or otherwise harmful to Taylor Telephone's network or customers using the Broadband Service, regardless of whether this material or its dissemination is lawful so long as it violates this AUP. Neither Taylor Telephone nor any of its affiliates, suppliers, or agents have any obligation to monitor transmissions or postings (including, but not limited to, email, file transfer, blog, newsgroup, and instant message transmissions) made on the Broadband Service. However, Taylor Telephone and its affiliates, suppliers, and agents have the right to monitor these transmissions and postings from time to time for violations of this AUP and to disclose, block, or remove them in accordance with this AUP, the Subscriber Agreement, and applicable law.

C. Service Restrictions

All of Taylor Telephone's network and system services are provided according to scheduled fees for each type of service. You agree to use such services in accordance with the terms set forth below.

1. Email and Web-Hosting Services

- (i) Unsolicited Email Prohibited You may not use Taylor Telephone-hosted email addresses for the purpose of sending unsolicited email. You may not use or cause to be used Taylor Telephone's equipment, network connectivity, or other resources to originate, deliver, relay or otherwise transmit unsolicited email messages. You may not engage in any of the foregoing prohibited activities by using the service of any other provider, third-party agent, remaining service or address forwarding service, in such a way that Taylor Telephone's network addresses or Taylor Telephone-hosted web or email services are in any way identified as being associated with the sending of unsolicited email.
- (ii) Unauthorized use, or forging, of mail header information (e.g. "spoofing") is prohibited.
- (iii) Fraudulent Activity Prohibited You may not use the Taylor Telephone email and web-hosting services to make fraudulent offers to sell or buy products, items, services, or to advance any type of financial scam such as "pyramid schemes", "Ponzi schemes" or "chain letters." You may not use techniques to hide or obscure the source of any email or other communications.

C. Service Restrictions (Continued)

- 1. Email and Web-Hosting Services (Continued)
 - (iv) Taylor Telephone reserves the right to suspend or delay delivery of email to Customer utilizing the Taylor Telephone email services and/or the virtual domain email if the volume of email being redirected, stored, or delivered on the Customer's behalf is deemed excessive. Excessive traffic is defined as any amount of email that consumes more than 10MB of disk storage space per individual mailbox or any volume of email traffic that noticeably degrades performance on the server in question, in the sole discretion of Taylor Telephone. Stored mail exceeding these limits may be transferred to a compressed file at Taylor Telephone's discretion. Taylor Telephone will attempt to notify the account holder via the account contact information on record; however Taylor Telephone reserves the right to delete the contents of such email boxes upon thirty (30) days after attempted notification.
 - (v) The Broadband Service may not be used to communicate or distribute e-mail or other forms of communications in violation of Section of this AUP. As described below in Section III of this AUP, Taylor Telephone uses reasonable network management tools and techniques to protect customers from receiving spam and from sending spam (often without their knowledge over an infected computer).
 - (vi) Taylor Telephone is not responsible for deleting or forwarding any email sent to the wrong email address by you or by someone else trying to send email to you. Taylor Telephone is also not responsible for forwarding email sent to any account that has been suspended or terminated. This email will be returned to the sender, ignored, deleted, or stored temporarily at Taylor Telephone's sole discretion.
 - (vii) In the event that Taylor Telephone believes in its sole discretion that any subscriber name, account name, or email address (collectively, an "identifier") on the Broadband Service may be used for, or is being used for, any misleading, fraudulent, or other improper or illegal purpose, Taylor Telephone (i) reserves the right to block access to and prevent the use of any of these identifiers and (ii) may at any time require any customer to change his or her identifier. In addition, Taylor Telephone may at any time reserve any identifiers on the Broadband Service for Taylor Telephone's own purposes. In the event that a Broadband Service account is terminated for any reason, all email associated with that account (and any secondary accounts) will be permanently deleted as well.

2. Instant, Video, and Audio Messages

Each user is responsible for the contents of his or her instant, video, and audio messages and the consequences of any of these messages. Taylor Telephone assumes no responsibility for the timeliness, miss-delivery, deletion, or failure to store these messages. In the event that a Broadband Service account is terminated for any reason, all instant, video, and audio messages associated with that account (and any secondary accounts) will be permanently deleted as well.

C. Service Restrictions (Continued)

3. Personal Web Pages and File Storage

You are solely responsible for any information that you or others publish or store on any personal web page or in any storage files. You are also responsible for ensuring that all content made available through personal web pages is appropriate for those who may have access to it. For example, you must take appropriate precautions to prevent minors from receiving or accessing inappropriate content. Taylor Telephone reserves the right to remove, block, or refuse to post or store any information or materials, in whole or in part, that it, in its sole discretion, deems to be in violation of Section I of this AUP. For purposes of this AUP, "material" refers to all forms of communications including text, graphics (including photographs, illustrations, images, drawings, and logos), executable programs and scripts, video recordings, and audio recordings.

II. Network Management and Limitations on Data Consumption

Taylor Telephone manages its network with the goal of delivering a fast, safe and uncompromised broadband Internet experience to all of its customers. But, high-speed bandwidth and network resources are not unlimited. Managing the network is essential for the promotion of best possible Broadband Internet experience by all of Taylor Telephone's customers. The company uses reasonable network management practices that are consistent with industry standards. Taylor Telephone tries to use tools and technologies that are minimally intrusive and, in its independent judgment guided by industry experience, among the best in class. Of course, the Company's network management practices will change and evolve along with the uses of the Internet and the challenges and threats on the Internet.

If Taylor Telephone didn't manage its network, its customers would be subject to the negative effects of spam, viruses, security attacks, network congestion, and other risks and degradations of service. By engaging in responsible network management, including enforcement of this AUP, Taylor Telephone can deliver the best possible broadband Internet experience to all of its customers.

Please see Taylor Telephone's Network Management Policy for more information.

A. Network Usage and Data Consumption Restrictions

You acknowledge that all of the Taylor Telephone Internet services are intended for periodic, active use of email, user newsgroups, and transfers via FTP, Internet chat, Internet games, and browsing of the Internet. You must comply with all current bandwidth, data storage, and other limitations on the Taylor Telephone Internet services that have been established by Taylor Telephone and Taylor Telephone suppliers. You agree not to intentionally use the Taylor Telephone Internet service on a standby or inactive basis in order to maintain a connection. The excessive use or abuse of Taylor Telephone's network resources by one Customer may have a negative impact on all other Customers. Accordingly, in addition to the Prohibited Uses and Activities provided in Section I, you may not use the Taylor Telephone Internet service or take any action, directly or indirectly, that will result in excessive consumption or utilization of the system or network resources, or which may weaken network performance, as determined in Taylor Telephone's sole discretion. Such prohibited actions include, but are not limited to: using the Taylor Telephone Internet Services to host a web server site which attracts excessive traffic at your location, continuously uploading or downloading streaming video or audio, use net hosting, continuous FTP uploading or downloading, or acting in a manner that negatively effects other users' ability to engage in real time exchanges and use of the Taylor Telephone Internet Services.

A. Network Usage and Data Consumption Restrictions (Continued)

The Broadband Service is for personal and non-commercial residential use only. Therefore, Taylor Telephone reserves the right to suspend or terminate Broadband Service accounts where data consumption is not characteristic of a typical residential user of the Broadband Service as determined by Taylor Telephone in its sole discretion.

Common activities that may cause excessive data consumption in violation of this AUP include, but are not limited to, numerous or continuous bulk transfers of files and other high capacity traffic using (i) file transfer protocol ("FTP"), (ii) peer-to-peer applications, and (iii) newsgroups. You must also ensure that your use of the Broadband Service does not restrict, inhibit, interfere with, or degrade any other person's use of the Broadband Service, nor represent (as determined by Taylor Telephone in its sole discretion) an overly large burden on the network. In addition, you must ensure that your use of the Broadband Service does not limit or interfere with Taylor Telephone's ability to deliver and monitor the Broadband Service or any part of its network.

If you use the Broadband Service in violation of the restrictions referenced above, that is a violation of this AUP. In these cases, Taylor Telephone may, in its sole discretion, suspend or terminate your Broadband Service account or request that you subscribe to a version of the Broadband Service (such as a commercial grade Internet service, if appropriate) if you wish to continue to use the Broadband Service at higher data consumption levels. Taylor Telephone may also provide versions of the Broadband Service with different speed and data consumption limitations, among other characteristics, subject to applicable Broadband Service plans.

Taylor Telephone's determination of the data consumption for Broadband Service accounts is final.

IV. Violation of this Acceptable Use AUP

Taylor Telephone reserves the right to immediately suspend or terminate your Broadband Service account and terminate the Subscriber Agreement if you violate the terms of this AUP or the Subscriber Agreement.

Taylor Telephone does not routinely monitor the activity of individual Broadband Service accounts for violations of this AUP, except for determining aggregate data consumption in connection with the data consumption provisions of this AUP. However, in the company's efforts to promote good citizenship within the Internet community, it will respond appropriately if it becomes aware of inappropriate use of the Broadband Service. Taylor Telephone has no obligation to monitor the Broadband Service and/or the network. However, Taylor Telephone and its suppliers reserve the right at any time to monitor bandwidth, usage, transmissions, and content in order to, among other things, operate the Broadband Service; identify violations of this AUP; and/or protect the network the Broadband Service and Taylor Telephone users.

Taylor Telephone prefers to inform customers of inappropriate activities and give them a reasonable period of time in which to take corrective action. Taylor Telephone also prefers to have customers directly resolve any disputes or disagreements they may have with others, whether customers or not, without Taylor Telephone's intervention. However, if the Broadband Service is used in a way that Taylor Telephone or its suppliers, in their sole discretion, believe violates this AUP, Taylor Telephone or its suppliers may take any responsive actions they deem appropriate under the circumstances with or without notice. These actions include, but are not limited to, temporary or permanent removal of content, cancellation of newsgroup posts, filtering of Internet transmissions, and the immediate suspension or termination of all or any portion of the Broadband Service (including but not limited to newsgroups). Neither, Taylor Telephone nor its affiliates, suppliers, or agents will have any liability for any of these responsive actions. These actions are not Taylor Telephone's exclusive remedies and Taylor Telephone may take any other legal or technical actions it deems appropriate with or without notice.

IV. Violation of this Acceptable Use AUP (Continued)

Taylor Telephone reserves the right to investigate suspected violations of this AUP, including the gathering of information from the user or users involved and the complaining party, if any, and examination of material on Taylor Telephone's servers and network. During an investigation, Taylor Telephone may suspend the account or accounts involved and/or remove or block material that potentially violates this AUP. You expressly authorize and consent to Taylor Telephone and its suppliers cooperating with (i) law enforcement authorities in the investigation of suspected legal violations, and (ii) and system administrators at other Internet service providers or other network or computing facilities in order to enforce this AUP. Upon termination of your Broadband Service account, Taylor Telephone is authorized to delete any files, programs, data, email and other messages associated with your account (and any secondary accounts).

The failure of Taylor Telephone or its suppliers to enforce this AUP, for whatever reason, shall not be construed as a waiver of any right to do so at any time. You agree that if any portion of this AUP is held invalid or enforceable, that portion will be construed consistent with applicable law as nearly as possible, and the remaining portions will remain in full force and effect. You agree to indemnify, defend and hold harmless Taylor Telephone and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) resulting from any violation of this AUP. Your indemnification will survive any termination of the Subscriber Agreement.

V. Redress and Governing Law

a. Governing Law I Resolution of Disputes- Arbitration

Any dispute or claim between you, the Customer, and Taylor Telephone arising out of or relating to the service provided in connection with this Acceptable Use Policy or the Subscriber Agreement shall be resolved by arbitration ("Arbitration"), unless otherwise specified in Customer's individual Subscriber Agreement. To the extent that there is a conflict regarding this Arbitration provision, the Customer's individual Subscriber Agreement supersedes the Terms and Policies of the individual Services.

The arbitrator's decision shall follow the plain meaning of the relevant documents, and shall be final and binding. The parties agree that no arbitrator has the authority to: (i) award relief in excess of what the Subscriber Agreement provides; or (ii) award punitive or exemplary damages. Judgment on the award rendered by the arbitrators may be entered in any court having jurisdiction thereof. All claims shall be arbitrated individually and Customer will not bring, or join any class action of any kind in court or in arbitration or seek to consolidate or bring previously consolidated claims in Arbitration. CUSTOMER ACKNOWLEDGES THAT THIS ARBITRATION PROVISION CONSTITUTES A WAIVER OF ANY RIGHT TO A JURY TRIAL.

b. Governing Law I Resolution of Disputes – Governing Law

The Agreement and the relationship between you and Taylor Telephone shall be governed by the laws of the state of Texas without regard to its conflict of law provisions. To the extent court action is initiated to enforce an arbitration award or for any other reason consistent with the Arbitration provision herein, you and Taylor Telephone agree to submit to the personal and exclusive jurisdiction of the courts located within the state of Texas and waive any objection as to venue or inconvenient forum. The failure of Taylor Telephone to exercise or enforce any right or provision of this AUP or the Subscriber Agreement shall not constitute a waiver of such right or provision. If any provision of this AUP or the Subscriber Agreement is found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and the other provisions of this AUP or the Subscriber Agreement remain in full force and effect. You agree that regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to use

- V. Redress and Governing Law (Continued)
 - b. <u>Governing Law I Resolution of Disputes Governing Law</u> (Continued) of the service, this AUP or the Subscriber Agreement must be filed within one (1) year after such claim or cause of action arose or be forever barred.
- VI. Copyright and Digital Millennium Copyright Act Requirements

Taylor Telephone is committed to complying with U.S. copyright and related laws, and requires all customers and users of the Broadband Service to comply with these laws. Accordingly, you may not store any material or content on, or disseminate any material or content over, the Broadband Service (or any part of the Broadband Service) in any manner that constitutes an infringement of third party intellectual property rights, including rights granted by U.S. copyright law. Owners of copyrighted works who believe that their rights under U.S. copyright law have been infringed may take advantage of certain provisions of the Digital Millennium Copyright Act of 1998 (the "DMCA") to report alleged infringements. It is Taylor Telephone's policy in accordance with the DMCA and other applicable laws to reserve the right to terminate the Broadband Service provided to any customer or user who is either found to infringe third party copyright or other intellectual property rights, including repeat infringers, or who Taylor Telephone, in its sole discretion, believes is infringing these rights. Taylor Telephone may terminate the Broadband Service at any time with or without notice for any affected customer or user.

Category: TTC's Acceptable Use Policy for Broadband

LINE 610 - ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Taylor Telephone Cooperative is able to function in emergency situations for both voice and broadband service. The Cooperative has a reasonable amount of back-up power to ensure functionality without an external power source. Standby power generators are supplied at the central office, remote switch sites, and repeater sites to ensure functionality without an external power source until power is restored. The network is capable of managing traffic spikes resulting from emergency situations.

The Cooperative is able to reroute traffic around damaged facilities. Although the Cooperative's ability to reroute traffic around damaged facilities is not absolute and may be limited in certain circumstances, there is a restoration plan in place for expeditious recovery of service, including splicing of damaged facilities when warranted.

LINE 1010 – VOICE SERVICES RATE COMPARABILITY

The Wireline Competition Bureau's most recent reasonable comparability benchmark for voice services is \$47.48, which includes the federal subscriber line charge ("SLC").

In all of the exchanges served by Taylor Telephone Cooperative, Inc. ("the Cooperative"), the single-line residential local rate, including any mandatory extended area service charge, is \$18.65. When the federal SLC (\$6.50) and the state universal service fee (\$.58) are included, the rate becomes \$25.80. Therefore, the Cooperative's pricing of fixed voice services is less than the reasonable comparability benchmark of \$47.48.

¹ Wireline Competition Bureau Announces Results of 2015 Urban Rate Survey for Fixed Voice and Broadband Services and Posting of Survey Data and Explanatory Notes, Public Notice, WC Docket No. 10-90, DA 15-470 (rel. April 16, 2015).

LINE 1210 – TERMS & CONDITIONS OF VOICE TELEPHONY LIFELINE PLANS

Residential customers of Taylor Telephone Cooperative, Inc. ("the Cooperative") who qualify for the Lifeline Program receive a discount of \$13.25 (\$9.25 federal discount + \$3.50 state discount + \$.50 area discount) on local voice telephony service.

The Lifeline single-line residential rates, including any applicable mandatory extended area service charge and the federal subscriber line charge ("SLC") are provided below for the Cooperative's exchanges it serves:

Bradshaw Exchange is \$11.90 (\$25.15 standard rate - \$13.25 discount);

Buffalo Gap, Lawn and Tuscola are \$9.90 (\$23.15 standard rate - \$13.25 discount);

Crews, Leuders, Nolan, Noodle, Norton, Nubia, and Wingate Exchanges are \$10.40 (\$23.65 standard rate - \$13.25 discount);

Hawley and Potosi Exchanges are \$7.40 (\$20.65 standard - \$13.25 discount); and

Hamby Exchange is **10.90** (\$24.15 standard - \$13.25 discount).

All single-line residential customers, including Lifeline customers, have an unlimited number of minutes for calls made within their local calling area.

Toll charges for calls outside of the local calling area are determined by the long distance carrier of the customer's choosing. Customers may elect to subscribe to toll blocking at no charge.

The Cooperative does not disconnect the service of Lifeline subscribers for the non-payment of toll charges. However, the Cooperative reserves the right to implement toll blocking, at no charge, if the customer incurs a significant balance of unpaid toll bills.

Lifeline Program reductions do not apply to additional services such as information-related services and custom calling features. Lifeline customers may subscribe to these services, where available, at the same rates offered to other customers.

Additional information regarding the terms and conditions of voice telephony Lifeline plans can be found at:

http://online.taylortel.net/corporate/index.php?cat_id=af916c3d5f51edb707ea25a2b8518b87

LINE 3010 – MILESTONE CERTIFICATION

Taylor Telephone Cooperative, Inc. (the "Cooperative") hereby certifies that the Cooperative has taken reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to reasonably comparable offerings in urban areas, and that requests for such service are met within a reasonable amount of time.

LINE 3012 – COMMUNITY ANCHOR INSTITUTIONS

Taylor Telephone Cooperative, Inc. did not newly deploy broadband service to any community anchor institutions in the preceding calendar year (2014).

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions.

| USDA-RU | IS | | This data will be used by RUS to review your financial situation. You ond, subject to federal laws and regulations regarding confidential is BORROWER NAME | | | | |
|--|----------------------------------|---|---|----------------------------------|--------------------------|--|--|
| | TELECOMMUNICATIONS BORROWERS | | Taylor Telephone Cooperative, Inc. | ephone Cooperative, Incorporated | | | |
| | | | (Prepared with Audited Data) | | | | |
| INSTRUCTIONS-Submit report to RUS within 30 do | ays after close of the p | eriod. | PERIOD ENDING | BORROWER DESIGNATI | ON | | |
| For detailed instructions, see RUS Bulletin 1744-2. | Report in whole dollar | rs only. | December, 2014 | TX0544 | | | |
| to the best of our knowledge and belief. ALL INSURANCE REQUIRED BY RENEWALS HAVE BEEN OBTAIN | 7 CFR PART 1788 ED FOR ALL PO | dance with the acc , CHAPTER XVI LICIES. / THIS REPORT | ERTIFICATION counts and other records of the system and reflect the sta I, RUS, WAS IN FORCE DURING THE REPORTE PURSUANT TO PART 1788 OF 7CFR CHAPTER 3 e of the following) | NG PERIOD AND | | | |
| All of the obligations under the RUS loan do have been fulfilled in all material respects. | ocuments | | There has been a default in the fulfillment of the oblig under the RUS loan documents. Said default(s) is/at specifically described in the Telecom Operating Repo | e e | | | |
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| c. Notes Receivable | - | | 30. Current Mat. L/T Debt-Rur. Dev. | | | | |
| | - | | | - | | | |
| 4. Non-Affiliates: | - | | 31. Current MatCapital Leases | | | | |
| a. Telecom, Accounts Receivable | - | | 32. Income Taxes Accrued | _ | | | |
| b. Other Accounts Receivable | - | | 33. Other Taxes Accrued | _ | | | |
| c. Notes Receivable | - | | 34. Other Current Liabilities | - | | | |
| 5. Interest and Dividends Receivable | - | | 35. Total Current Liabilities (25 thru 34) | - | | | |
| 6. Material-Regulated | - | | LONG-TERM DEBT | | | | |
| 7. Material-Nonregulated | - | | 36. Funded Debt-RUS Notes | - | | | |
| 8. Prepayments | - | | 37. Funded Debt-RTB Notes | _ | | | |
| 9. Other Current Assets | - | | 38. Funded Debt-FFB Notes | _ | | | |
| 10. Total Current Assets (1 Thru 9) | - | | 39. Funded Debt-Other | - | | | |
| NONCURRENT ASSETS | | | 40. Funded Debt-Rural Develop. Loan | - | | | |
| 11. Investment in Affiliated Companies | | | 41. Premium (Discount) on L/T Debt | | | | |
| a. Rural Development | - | | 42. Reacquired Debt | | | | |
| b. Nonrural Development | - | | 43. Obligations Under Capital Lease | | | | |
| 12. Other Investments | - | | 44. Adv. From Affiliated Companies | | | | |
| a. Rural Development | - | | 45. Other Long-Term Debt | | | | |
| b. Nonrural Development | | | 46. Total Long-Term Debt (36 thru 45) | | | | |
| 13. Nonregulated Investments | | | OTHER LIAB, & DEF. CREDITS | | | | |
| 14. Other Noncurrent Assets | | | 47. Other Long-Term Liabilities | - | | | |
| 15. Deferred Charges | | | 48. Other Deferred Credits | | | | |
| 16. Jurisdictional Differences | | | 49. Other Jurisdictional Differences | | | | |
| 17. Total Noncurrent Assets (11 thru 16) | - | | 50. Total Other Liabilities and Deferred Credits (47 thru 49) | | | | |
| PLANT, PROPERTY, AND EQUIPMENT 18. Telecom, Plant-in-Service | | | EQUITY | | | | |
| 19. Property Held for Future Use | | | 51. Cap. Stock Outstand. & Subscribed 52. Additional Paid in Capital | | | | |
| 20. Plant Under Construction | | | 52. Additional Paid-in-Capital | | | | |
| | | | 53. Treasury Stock | | | | |
| 21. Plant Adj., Nonop. Plant & Goodwill | | | 54. Membership and Cap. Certificates | | _ | | |
| 22. Less Accumulated Depreciation | - | | 55. Other Capital | | | | |
| 23. Net Plant (18 thru 21 less 22) | - | | 56. Patronage Capital Credits | | | | |
| 24. TOTAL ASSETS (10+17+23) | | | 57. Retained Earnings or Margins | | | | |
| | | | 58. Total Equity (51 thru 57) | | | | |
| | | | 59. TOTAL LIABILITIES AND FOURTY (35+46+50+58) | | | | |

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

| BORROWER | DESIGNATION |
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| | |

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PERIOD ENDING

INSTRUCTIONS- See RUS Bulletin 1744-2

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| | PART B. STATEMENTS OF INCOME AND RETAINED EAR | NINGS OR MARGINS | |
|-----|--|------------------|-----------|
| | ITEM | PRIOR YEAR | THIS YEAR |
| 1. | Local Network Services Revenues | | |
| 2. | Network Access Services Revenues | | |
| 3. | Long Distance Network Services Revenues | | |
| 4. | Carrier Billing and Collection Revenues | | |
| 5. | Miscellaneous Revenues | | |
| 6. | Uncollectible Revenues | | |
| 7. | Net Operating Revenues (1 thru 5 less 6) | | |
| 8. | Plant Specific Operations Expense | | |
| 9. | Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization) | | |
| 10. | Depreciation Expense | | |
| 11. | Amortization Expense | | |
| 12. | Customer Operations Expense | | |
| 13. | Corporate Operations Expense | | |
| | Total Operating Expenses (8 thru 13) | | |
| 15. | Operating Income or Margins (7 less 14) | | |
| 16. | Other Operating Income and Expenses | | |
| 17. | State and Local Taxes | | |
| 18. | Federal Income Taxes | | |
| 19. | Other Taxes | | |
| 20. | Total Operating Taxes (17+18+19) | | |
| 21. | Net Operating Income or Margins (15+16-20) | | |
| 22. | Interest on Funded Debt | | |
| 23. | Interest Expense - Capital Leases | | |
| | Other Interest Expense | | |
| | Allowance for Funds Used During Construction | | |
| 26. | Total Fixed Charges (22+23+24-25) | | |
| 27. | Nonoperating Net Income | | |
| 28. | Extraordinary Items | | |
| 29. | Jurisdictional Differences | | |
| 30. | Nonregulated Net Income | | |
| 31. | Total Net Income or Margins (21+27+28+29+30-26) | | |
| 32. | Total Taxes Based on Income | | |
| 33. | Retained Earnings or Margins Beginning-of-Year | | |
| 34. | Miscellaneous Credits Year-to-Date | | |
| 35. | Dividends Declared (Common) | | |
| 36. | Dividends Declared (Preferred) | | |
| 37. | Other Debits Year-to-Date | | |
| 38. | Transfers to Patronage Capital | | |
| 39. | Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)] | | |
| 40. | Patronage Capital Beginning-of-Year | | |
| 41. | Transfers to Patronage Capital | | |
| 42. | Patronage Capital Credits Retired | | |
| 43. | Patronage Capital End-of-Year (40+41-42) | 51 | |
| 44. | Annual Debt Service Payments | | |
| | Cash Ratio [(14+20-10-11) / 7] | | |
| _ | Operating Accrual Ratio [(14+20+26) / 7] | | |
| | TIER [(31+26) / 26] | | |
| | DSCR [(31+26+10+11) / 44] | | |

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| | | | | E MILE, & HIGH SPEE | | | 10 200 |
|---|------------|------------|-----------------|---------------------|--------------|-----------------------------------|--------------|
| | 1. RA | TES | 2. SUB | 3. ROUTE MILES | | | |
| EXCHANGE | B-1 (a) | R-1 (b) | BUSINESS (a) | RESIDENTIAL (b) | TOTAL (c) | TOTAL (including fiber) (a) | FIBER (b) |
| Bradshaw | | | | | | | |
| Buffalo Gap | | | | | | | |
| Crews | | | | | | | |
| Hamby | | | | | | | |
| Hawley | | | | | | | |
| Lawn | | | | | | | |
| Lueders | | | | | | | |
| Nolan | | | | | | | |
| Noodle | | | | | | | |
| Norton | | | | | | | |
| Nubia | | | | | | | |
| Potosi | | | | | | | |
| Tuscola | | | | | | | |
| Wingate | | | | | | | |
| MobileWireless | | | | | | | |
| Route Mileage Outside Exchange Area | | | | | | | |
| Total | | | | | | | |
| No. Exchanges | | | | * | | | |

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| | | | 4.1 | BROADBAND SER | VICE | | | |
|-------------|---|---------------------------------------|---------------------------------|--|--|---------------------|---------------------|------------------------------|
| | | | | Detai | ils on Least Exper | sive Broadband S | ervice | |
| EXCHANGE | No. Access Lines with BB available (a) | No Of Broadband Subscribers (b) | Number Of Subscribers (c) | Advertised Download Rate (Kbps) (d) | Advertised Upload Rate (Kbps) (e) | Price Per Month (f) | Standalone/Pckg (f) | Type Of Technology (g) |
| Bradshaw | | | | 1,500 | 256 | 38.92 | StandAlone | DSL |
| Buffalo Gap | | | | 1,500 | 256 | 38.92 | StandAlone | Fiber to the Home |
| Crews | | | | 1,500 | 256 | 38.92 | StandAlone | DSL |
| Hamby | | | | 1,500 | 256 | 38.92 | StandAlone | DSL |
| Hawley | | | | 1,500 | 256 | 38.92 | StandAlone | Fiber to the Home |
| Lawn | | | | 1,500 | 256 | 38.92 | StandAlone | Fiber to the Home |
| Lueders | | | | 1,500 | 256 | 38.92 | StandAlone | DSL |
| Volan | | | | 1,500 | 256 | 38.92 | StandAlone | DSL |
| Noodle | | | | 1,500 | 256 | 38.92 | StandAlone | DSL |
| Vorton | | | | 1,500 | 256 | 38.92 | StandAlone | DSL |
| Nubia | | | | 1,500 | 256 | 38.92 | StandAlone | DSL |
| Potosi | | | | 1,500 | 256 | 38.92 | StandAlone | DSL |
| uscola | | | | 1,500 | 256 | 38.92 | StandAlone | Fiber to the Home |
| Vingate | | | | 1,500 | 256 | 38.92 | StandAlone | Fiber to the Home |

| | USDA-RUS OPERATING REPO TELECOMMUNICATIONS | | | | | |
|--------------------------------|--|--------------------------------|-----------------|----------------------------|-------------|-------------------------------|
| | TELECOMMONION TIONS | DOMNOWENS | | December, 20 | | |
| INSTRUCTIONS- See RUS B | ulletin 1744-2 | | | | | |
| | | PART D. SYSTEM | M DATA | | | |
| 1. No. Plant Employees | 2. No. Other Employees | 3. Square Miles Served | | 4. Access Lines per Square | Mile | 5. Subscribers per Route Mile |
| | | PART E. TOLL | DATA | | | |
| 1 Study Area ID Code(s) | In Tunos | of Tall Cattlements (Check on | 2) | | | |
| Study Area ID Code(s) | a.442151 | of Toll Settlements (Check one | Interstate: | Average Schedule | | X Cost Basis |
| | b | | Intrastate: | Average Schedule | | X Cost Basis |
| | d. | | | | | |
| | е | | | | | |
| | f. | | | | | |
| | g | | | | | |
| | h | | | | | |
| | · | | | | | |
| | J. | | | | | |
| | PA | RT F. FUNDS INVESTED IN F | PLANT DURING YE | AR | | |
| 1. RUS, RTB, & FFB Loan Fu | nds Expended | | | | | 1 |
| 2. Other Long-Term Loan Fur | | | | | | |
| Funds Expended Under RU | The state of the s | | | | | |
| 4. Other Short-Term Loan Fu | | | | | | |
| 5. General Funds Expended (| | | | | | |
| 6. Salvaged Materials | | | | | | |
| 7. Contribution in Aid to Cons | truction | | | | | |
| 8. Gross Additions to Telecon | | | | | | |
| | PA | RT G. INVESTMENTS IN AFF | ILIATED COMPAN | IES | | |
| | | CURRENT | YEAR DATA | | CUMULATIVE | DATA |
| | | | | Cumulative | Cumulative | |
| | INVESTMENTS | Investment | Income/Loss | Investment | Income/Loss | Current |
| | | This Year | This Year | To Date | To Date | Balance |
| | (a) | (b) | (0) | (d) | (e) | 0 |
| | npanies - Rural Development | 1 | | | | |
| | manies - Nongral Development | | | | | |

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

| BORROWER DESI | GNATION | |
|---------------|---------|--|
| TX0544 | | |
| PERIOD ENDING | | |
| December, 20 | 14 | |

PART H. CURRENT DEPRECIATION RATES

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephon

26. Cable and wire facilities - Other

25. Cable and wire facilities - Conduit systems

| with jurisdiction over the provision of telephone services? (Check one) | X YES NO |
|---|-------------------|
| EQUIPMENT CATEGORY | DEPRECIATION RATE |
| Land and support assets - Motor Vehicles | |
| Land and support assets - Aircraft | |
| Land and support assets - Special purpose vehicles | |
| Land and support assets - Garage and other work equipment | |
| Land and support assets - Buildings | |
| Land and support assets - Furniture and Office equipment | |
| 7. Land and support assets - General purpose computers | |
| Central Office Switching - Digital | |
| Central Office Switching - Analog & Electro-mechanical | |
| 10. Central Office Switching - Operator Systems | |
| 11. Central Office Transmission - Radio Systems | |
| 12. Central Office Transmission - Circuit equipment | |
| 13. Information origination/termination - Station apparatus | |
| 14. Information origination/termination - Customer premises wiring | |
| 15. Information origination/termination - Large private branch exchanges | |
| 16. Information origination/termination - Public telephone terminal equipment | |
| 17. Information origination/termination - Other terminal equipment | |
| 18. Cable and wire facilities - Poles | |
| 19. Cable and wire facilities - Aerial cable - Metal | |
| 20. Cable and wire facilities - Aerial cable - Fiber | |
| 21. Cable and wire facilities - Underground cable - Metal | |
| 22. Cable and wire facilities - Underground cable - Fiber | |
| 23. Cable and wire facilities - Buried cable - Metal | |
| 24. Cable and wire facilities - Buried cable - Fiber | |

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

30.

Ending Cash

BORROWER DESIGNATION

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PERIOD ENDED

| | RUCTIONS – See help in the online application. | T CACH ELOWS |
|-----|---|-----------------------------|
| | PART I – STATEMENT C | DE CASH FLOWS |
| 1. | Beginning Cash (Cash and Equivalents plus RUS Construction Fund) | |
| _ | CASH FLOWS FROM OPERATING ACTI | VITIES |
| 2. | Net Income | |
| _ | Adjustments to Reconcile Net Income to Net Cash Provided | d by Operating Activities |
| 3. | Add: Depreciation | |
| 4. | Add: Amortization | |
| 5. | Other (Explain) Change in interest receivable | |
| | Changes in Operating Assets and Liabi | lities |
| 6. | Decrease/(Increase) in Accounts Receivable | |
| 7. | Decrease/(Increase) in Materials and Inventory | |
| 8. | Decrease/(Increase) in Prepayments and Deferred Charges | |
| 9. | Decrease/(Increase) in Other Current Assets | |
| 10. | Increase/(Decrease) in Accounts Payable | |
| 11. | Increase/(Decrease) in Advance Billings & Payments | |
| 12. | Increase/(Decrease) in Other Current Liabilities | |
| 13. | Net Cash Provided/(Used) by Operations | |
| | CASH FLOWS FROM FINANCING ACTIV | VITIES |
| 14. | Decrease/(Increase) in Notes Receivable | |
| 15. | Increase/(Decrease) in Notes Payable | |
| 16. | Increase/(Decrease) in Customer Deposits | |
| 17. | Net Increase/(Decrease) in Long Term Debt (Including Current Maturities) | |
| 18. | Increase/(Decrease) in Other Liabilities & Deferred Credits | |
| 19. | Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital C | ertificates & Other Capital |
| 20. | Less: Payment of Dividends | |
| 21. | Less: Patronage Capital Credits Retired | |
| 22. | Other (Explain) Federal Excise tax refund | + |
| 23. | Net Cash Provided/(Used) by Financing Activities | |
| | CASH FLOWS FROM INVESTING ACTIV | /ITIES |
| 24. | Net Capital Expenditures (Property, Plant & Equipment) | |
| 25. | Other Long-Term Investments | |
| 26. | Other Noncurrent Assets & Jurisdictional Differences | |
| 27. | Other (Explain) Cost of plant retired net salvage & removal cost | |
| 28. | Net Cash Provided/(Used) by Investing Activities | |
| 29. | Net Increase/(Decrease) in Cash | |
| 20 | Fading Oak | |

| USDA-RUS | BORROWER DESIGNATION | |
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| NOTES TO THE OPERATING REPO | ORT FOR TELECOMMUNICATIONS BORROWERS | |

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| CERTIFICATION LOAN DEFAULT NOTES TO THE C | DPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS | |